



Sofia Sempvivo

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(724) 826-0577

BACKGROUND SUMMARY

- Currently pursuing Associate Degree in Graphic Design, September 2024.
- Experience in Adobe InDesign, Adobe Illustrator, Adobe Photoshop, Adobe After Effects, HTML, and CSS.
- Maintaining a 3.94 GPA while working part-time.
- Recognized for excellent customer service in a fast-paced environment.
- Four years of customer service.

EDUCATION

ASSOCIATE IN SCIENCE DEGREE, GRAPHIC DESIGN

Pittsburgh Technical College | Oakdale, PA | Expected: Sep 2024

Description:

Areas of Concentration

Digital Illustration, Digital Imaging, Photography, Web Development, HTML, CSS, Animation, Corporate Design, Advertising Design, Print Production

Software Knowledge

Adobe Creative Suite: Illustrator, Photoshop, InDesign, After Effects, Microsoft Office: Word, Excel, PowerPoint

WORK EXPERIENCE

WAITRESS

Olive Garden | Tarentum, PA | Sep 2022 - Present

- Efficiently greet and assist guest
- Predict guest needs and provide timely service
- Adhere to proper cash handling guidelines

HOSTESS

Olive Garden | Tarentum, PA | Apr 2022 - Sep 2022

- Assist guest over the phone
- Handle complaints in a professional manner
- Accommodate special requests accurately

CASHIER

Michaels | Tarentum, PA | Mar 2021 - Apr 2022

- Provide knowledge on Michaels Reward Program to encourage new sign ups
- Maintain a clean and organized store
- Provided fine art knowledge to customers with questions